



Aimrange North East Limited

Policy Statement

Aimrange North East Limited is committed to providing the best possible service to all of their customers all of the time. It is company policy to achieve customer satisfaction and to provide a range of drain cleaning, CCTV surveys and relining services which are second to none in terms of quality, reliability and value for money.

This commitment to quality extends from the Directors to all members of the workforce and shall be reviewed on a regular basis for compliance to specify requirements and to ensure a culture of continual improvement throughout the company.

This policy is supported by a fully documented Management System based upon the requirements of the International Standard for Quality ISO 9001 2015. Performance of the quality system shall be monitored by the Quality Manager supported by the Managing Director for compliance with the requirements of the standard. Review of set targets and objectives for improvement and compliance with all relevant legislation.

A handwritten signature in black ink, appearing to read "D. B. Sun".

Signed by the MD :..... Date : 04/01/2024