



# Corporate and Social Responsibility Policy Statement

## **General Information / Legal Framework**

This Statement provided by Aimrange (North East) Limited takes account of the Company's economic, social and environmental impact in the way it operates as a business. By demonstrating our commitment to Corporate and Social Responsibility we aim to align our business values, purpose and strategy with the needs of our clients, whilst embedding such responsible and ethical principles into everything we do.

## **Environment / Legal Requirements**

Care for the environment is one of the Company's key strategies which take account of both the near and far environments we operate in. The Company considers that any adverse effects on the environment due to poor workmanship or poor working practices will have a detrimental effect on the business and the area employees work and live in.

The Company will look to complying with all environmental legislation as well as good working practices used by other organisations in our sector of industry or in sectors of industry that cross over into ours. Compliance with legislation is reflected in the Company's philosophy of 'prevention is better than the cure'.

Such preventative measures are used to safeguard water course, land and the air we breathe as well as thewaste that may be generated on sites.

## **Staff Training**

Our staff / employees are all reminded regularly that they have a responsibility to the local community they are working in and that all measures MUST be taken to reduce any negative impact whilst at work.

Training is provided on site so that it is specific to the area of works. Training takes account of –

- The people living in the community and the houses they occupy (including gardens and fences)
- The time works commence and cease each day
- The materials and possible waste generated ion any site
- The infrastructure of roads and other such highways
- The potential for noise generated as a result of work activities

All such training is repeated on each site as each site has the potential to be different.

## **Social Interaction with People / Local Community**

The Company believes that good communication with local residents is the key to a successful partnership. With this in mind we have a policy of discussing all proposed works in any domestic / commercial property with the client / house owner prior to the work commencing. Such actions enable us to alleviate any concerns clients may have and at the same time provide said clients with a contact point for any concerns that may be raised as works continue.

We also have a Company's Complaints Policy / Procedure in place to ensure that if actions taken are not acceptable to either party a suitable mechanism is available to rectify the issues raises.

## **Monitor / Review of the Policy Review**

This Policy Statement is reviewed annually or sooner if felt necessary by the Managing Director.

Signed  \_\_\_\_\_ (Managing Director)

Print Name DAVID BROWN \_\_\_\_\_ Date 07/04/2024 \_\_\_\_\_